# **RV** Departure Agreement

This form must be completed for quality assurance, insurance protection, and to ensure the best possible owner and renter experience.

# **RV** information

Manufacturer	Winnebago REVEL
Model	44E
Year	2022
Length	19"
VIN#	W1W4EBVY3LP309328

# Maintenance

Maintenance performed	Date
Oil change (Drivable RVs ONLY)	08/20/2024
Generator check	N/A
Tire inspection	
LP gas check	N/A
Appliance check	
CO2 detector	
Fire extinguisher	
Smoke detector	
Other – Def, Fluids, Driving Condition, Heater	

# Fuel, Generator, and Mileage Readings

Record the following readings below with the renter present.

Odometer miles	
Generator	N/A
Fuel	FULL DIESEL
Propane	N/A
Dumped	Grey tank and toilet cassette dumped and sanitized
Tire condition	EXCELLENT

#### **Exterior Walkthrough** The exterior walkthrough will educate the renter on the elements and nuances of operating the RV, exterior components, and damage inspection. The renter agrees upon departure that they have the necessary knowledge to safety and proficiently operate the RV. Each step below has been completed. Ladder Grey Water Water Hookup - Use Hitch Power Hookup (30amp) Toilet Cassette Hood Support **Diesel Only** Awning Caution Damages (photos) **Fluids** Clearance 11'6" Interior Walkthrough The interior walkthrough will educate renter on the elements and nuances of operating the RV, interior components, and damage inspection. The renter agrees upon departure that they have the necessary knowledge to safety and proficiently operate the RV. Each step below has been completed. Detectors ☐ Toolkit / First Aid **Induction Cookware** Toilet Use Cooking - Dining Bathroom Shower Invertor ■ Water Pump Coffee - H2O ■ Heater Battery Caution (12v) Interior Fan **⊸** A/C Clean Supplies **Grey Sanitizing** Toilet Sanitizing Idle Caution / DPF **■** Water Consumption ■ No Pets ■ No Smoking Emergency Tote No Festivals **Driving Lesson** The driving lesson will educate renter on the elements and nuances of operating the RV, operation components, and damage inspection. The renter agrees upon departure that they have the necessary knowledge to safety and proficiently operate the RV. Each step below has been completed. Roadside Assistance Info Display **Engine Starting High Profile Caution** Cruise Control Mirror Adjustment Seat Adjustment **Gear Selection** Parking Brake **Final Condition Check** Condition check to ensure the RV is roadworthy. Please check the following:

Windshield Fluid

Coolant

Lights & Turn Signals

DEF Fluid

Mirrors

Brake Fluid

Tire Pressure

Tire Tread

**Engine Oil** 

# **Damage Walkthrough**

The walk through is to set an agreed upon condition baseline of the RV. This is a comprehensive review of the entire interior and exterior and components. All pre-existing damage is recorded, and photos unloaded to the booking platform i.e. Outdoorsy, RV Share, etc. Any additional damage should be noted, and photos provided prior to departure.

Any damages on the Return Form that are not on the Departure Form are the responsibility of the renter. Please take pictures and email any further exterior damages prior to departure.

# Note exterior damages:

- Exterior Stain in dinette window
- Scuff on sliding door
- Small chip/scratch on passenger side hood
- Scratch on passenger side door and bump
- Small ding on driver's side door
- Scratch on Passenger side door
- Dent on passenger and drivers' side rear doors
- Awning Please note the Rental Agreement terms and conditions.

# Note interior damages:

- Wear on driver and passenger side door panel
- Chip on dinette table
- Door closure toilet paper holder
- Scuff on rear of driver's seat by dinette table
- Shore power recommended for AC / Heater use See note Rental Agreement

# **Additional Notes**

### Video Verification

Renter acknowledges that they have reviewed the Winnebago RV YouTube channel link which was provided. The below video subjects are required for introduction to the operation and features of the Revel. There are many more additional videos and recommended. Signature acceptance of the rental agreement shall also acknowledge completion of this useful tool and requirement prior to departure.

Departure Checklist	Air Conditioner	Hydronic Heating	Fan
Grey Tank	Cassette Toilet	☐ Water	Breakers & Fuses
☐ Shore Power	Awning	Ladder	☐ 4WD

#### Assistance

- 1. Contact Michael 970 439-1879 or use platform portal communication.
- 2. Contact Platform Portal Roadside Assistance Review your rental documents for contact info
- 3. Contact Your insurance carrier in the event of an accident.
- 4. Contact Police of 911 in the event of theft, vandalism, or non-accident damage (get police report)

# **Rental Agreement Terms and Conditions**

This rental and rules agreement will outline in considerable detail what is expected during your rental period. It may seem like a lot of information, but we prefer to be up front and clear so there is no confusion or unrealistic expectations that may cause misunderstandings later. This agreement is a mandatory prerequisite to being allowed to use the RV during your rental period.

# **Dry Camping/Boondocking:**

Camping without hookups (water, sewer, power) may reduce the capabilities of the RV. You are limited to freshwater tank capacity, black & gray tank capacities and battery capacities. We, as owners, take no responsibility for limited capabilities and capacities due to dry camping / boondocking. Should you choose to dry camp/boondock, you take full responsibility and liability for the limited capabilities and capacities, and any unmet expectations due to use without hookups.

# Campground Reservations:

We are not responsible for campground reservations – including cancelations for any reason including mechanical or component breakdown. All campground reservations must be made separately from your reservation, with the campground's reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this agreement. No refunds will be given for campsite reservation errors.

# Awning Disclosure:

We do allow the usage of the exterior awning but advise using caution! This is for your own protection, because they are **NOT COVERED by insurance**, and they are very expensive to repair or replace. A damaged awning may also inhibit the operation of the vehicle. If the awning is damaged in any way, the renter is responsible for any and all repairs, loss, time, damages which may also include mechanical assistance and not being unable to drive or complete the journey.

### Battery Disclosure:

The "house" battery must be properly maintained to protect its use and integrity. Renter is responsible for safe operation of the onboard battery. This includes caution not to drain power below 12.0v without access to shore power. Please do not expose the battery to extended temperatures over 100 and below 40. Please report any issues immediately and do not perform any troubleshooting prior to contact.

# Appliances:

The air conditioning, radio, invertor, refrigerator, etc. are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. In case of any malfunction please contact us immediately for assistance and we will do our best to troubleshoot or attempt to have someone come to you for repairs.

# Rooftop Usage:

We do not allow the use of the RV rooftop. Any evidence of rooftop usage (shoe prints, trash, sagging areas) will result in a complete loss of your entire security deposit. In the event the damage is more than your security deposit, you agree to be fully responsible for the total cost of repair. Any maintenance should only be performed by qualified personal with experience to ladder location for rooftop access.

# Tires:

During the rental, tires are the responsibility of the renter. Replacement cost, labor, lost rental availability at the daily rate will be applied and renter is exclusively liable. Please review your personal insurance policy, credit card coverage if applicable and booking platform coverage if available and/or selected.

# Waste Holding Tanks:

There should be nothing, including, but not limited to feminine napkins or tampons, diapers, tissues, napkins, etc. put into the black water waste holding tank as this will cause it to become clogged and require an exceptional amount of cleaning to clear. You will be provided with rolls of RV safe toilet paper, and we ask that this is the ONLY thing put into the waste holding tank. There is to be nothing other than sink or shower water put into the gray water holding tank. Any type of food particles put into the gray tank may cause a clog that will require extensive cleaning &/or repair to remove. Waste holding tanks (Gray and Black) must be emptied prior to return and valves left CLOSED, and the screw cap left ON. If tank levels do not read EMPTY on the control panel, you will be charged a \$150 dump fee.

# Water Consumption:

Please do not consume the water onboard. The water should be considered non-potable. Fresh water bottles are provided at departure. Onboard water should only be used for cooking at over 162 degrees or cleaning, washing purposes with appropriate sanitizer.

# Towing / Bicycle Rack:

The RV is equipped with a hitch and 2" receiver. The renter is exclusively liable for all items used with the hitch, the condition of the hitch and provided rack if applicable and vehicle as well as any damage, loss or injury caused by items towed/used by the hitch and/or receiver.

### Pets:

Pets are not permitted in the RV. If any pet damages occur, including evidence of pet urine or feces, you will forfeit your entire security deposit, and you agree to pay any excess damage fees. If any large amounts of pet hair are left upon return, you will be charged a minimum \$150 minimum Cleaning Fee for it to be removed plus any damages.

# **Smoking or Drugs:**

There is NO SMOKING OR DRUG USE allowed in the RV. If smoke (including cigars, pipes, vapes, drugs, etc.) is detected you will be charged a minimum fee of \$1500. Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. If the RV is returned with any evidence of drug use or the transportation of drugs, it will result in law enforcement being called for a report and to collect the evidence.

# **Generators:**

The Winnebago Revel uses a Lithium battery system and does not have a generator. If you choose to use your own generator, the following rules will apply. Do not use the generator inside the RV – it MUST be kept outside. Do not leave the RV unattended while the generator is running. Do not run a generator overnight or while sleeping due to safety reasons. Your generator must be a minimum of 3500 watts to run the systems within the RV without causing a power issue. You, the renter, assume all responsibility for all damages caused to the RV & its appliances and systems by the use of a generator.

### Extra fees:

You may elect to add certain "extras" to your booking if you like. This may include amenities such as dump & cleaning service, LUNO mattress, Star link satellite Wi-Fi, and bicycle rack. elections should be noted on this form at the end.

# Cleaning & Sanitation:

The RV has been cleaned using Mrs. Meyers Clean Day products. For information on material safety data and composition, please visit <a href="https://www.mrsmeyers.com/">https://www.mrsmeyers.com/</a>. Products used for laundry and sanitation of the RV are onboard. Owner is not responsible for any allergy, reaction, sensitivity, or illness.

Please return the RV with a clean interior. "Clean" means, as you received it or better – as shown in the condition acknowledgement. If you return the RV dirty, you agree to pay an additional \$150 minimum cleaning fee, not including damages and/or missing items. Things like glitter, silly string, hair color, nail polish, etc. can cause a lot of damage and should not be used in the RV.

# Lockout/Lost Keys:

In the event a lockout occurs you agree to pay .75 cents per mile, round trip, for owner to drive and unlock RV and a fee of \$500 PER missing key. If owner is in route and key is found and RV is unlocked, you will only need to pay for mileage up to that point round trip. If no lockout occurs but a key is missing upon return of RV, you will be charged a \$500 fee PER key. There is no guarantee that owner will be able to assist with access and no credit/refund is provided or any compensation for loss and expenses incurred during a lockout of loss of key/access. If RV OWNER determines a locksmith is required for lockout/lost key service, the full locksmith cost is to be paid by the RENTER, at the time of service — locksmiths must be scheduled and approved by owner before work is done.

# Tolls, Fines, Tickets, Towing:

Please obey posted signs, rules, laws, and regulations at all times. Any fees, fines, expenses, judgments, etc. are responsibility of renter. Please disclose any citations or charges promptly. Any charges not disclosed and settled, will be charges all attorney fees, penalties and any/all charges imposed plus time, mileage, and expenses to dispose of all violations and/or towing/recovery. This will include all but not limited to lost revenue if the vehicle is subject to loss, disabled, impounded at any time.

#### Damage/Minor Repairs:

Any damages/issues/problems/repairs need to be reported to us immediately. Do not repair anything until you've spoken to us about it. Replacement of defective parts and receipt must be brought back for reimbursement. If you purchase an item necessary due to an equipment failure (sewer or water hose, etc.) the item you purchased and the receipt must be surrendered upon return of the RV, if you want reimbursement. Should you make a repair without consulting us first, or without following written/oral instructions given, you assume liability for the repair and any subsequent repairs needed.

# Renter Damages:

If the RV, inside or out, and/or any of its contents that were present at the time of departure are damaged during your rental period you are responsible for paying all damages, whether you were at fault or not, or if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc.). This includes, but not limited to, any glass damage. In case of an accident, theft or vandalism occurs, you are responsible for obtaining a police report, and notifying us immediately. (A documented thorough walk

through will be completed, with renter present, at the time renter takes possession) *THE RENTAL PLATFORM (Outdoorsy, RV Share, etc.) insurance policy does NOT cover interior damage or repairs.* Damage to the interior of the RV is charged to the renter, via your security deposit and billing if it excesses of deposit which you agree to reimburse promptly.

# Damages Above Security Deposit/Insurance Claims:

In the event there is any damage above the amount of your security deposit, you agree to pay the RV owner(s) any monies due and allow the rental platform company to charge your credit card on file for said charges, plus processing fees.

# **RV Return:**

When RV is picked up by the owner, you agree that it will be free from damages and cleaned. Once the RV has been picked up, a walk through will be completed. Photos will also be taken by owner for reporting to rental platform and/or insurance. Once a thorough inspection has been completed by the RV owner, any fees for damages, cleaning, dumping, or any other charges will be deducted from your security deposit if applicable.

# Credits:

There will be no refund/credit for any lost rental time for any issue(s) that arise beyond the owner's control. This includes, but is not limited to weather, illness, any and all systems within the RV that were working at pickup (refrigerator, heater, LED lights, sound system, etc.), damages to any part(s) of RV whether the renter was at fault or not, or due to renter's or any guests' negligence.

# No Refunds for Early Returns:

If you must drop off the RV early, we do not refund the unused days/time.

### **Rental Period Extension:**

If, for any reason, your rental period is extended beyond the original rental period dates, you agree that this document will also extend, be valid and enforceable for the entirety of your extended rental period.

# **Security Deposit:**

Your security deposit will be refunded (by the rental platform) after the RV has been thoroughly inspected and no issues or damages have been found. Said inspection may take anywhere up to 72 hours post rental period.

### Hold Harmless:

Renter agrees to hold harmless the owner of the rented RV, at all times, for all situations. Renter assumes all risk when renting RV, and owner cannot be held responsible for any accident, injury, loss of income, loss of life or loss of or damage to personal property. Owner assumes no liability for how the RV is used during the rental period.

# Personal Property:

The personal property you bring is your responsibility, and by signing this agreement, you release the RV owner(s) from all claims for loss of, or damage to, your personal property, or that of any other person left/carried in or on the RV during your rental period and day of return.

### Personal Injury:

You release the RV owner(s) from all claims for injury, including, but without limitation to, personal, bodily, or mental injury, as well as economic loss or damage to you, children, guests, or relatives during your rental period including return period.

# Third Party Injury:

You release the RV owner(s) from all claims for injury, including, but without limitation to, personal, bodily, or mental injury, as well as economic loss or damage cause by the renter, vehicle to any third party or property.

# Severability:

If any provision within this Supplemental Rules and Rental Agreement is determined to be invalid, void, or unenforceable judicially, the remaining provisions shall remain in full effect and force.

# Modifications/Waivers:

No provision within this Supplemental Rules and Rental Agreement can be waived or modified for any reason except in a written document which the owner(s) signed.

# Sign Off & Send Off:

Renter shall consent and agree to RV Departure Form, terms and conditions, acceptance of condition noted and terms, conditions of the Booking Platform i.e. Outdoorsy, RV Share, etc. and Insurance policies / carriers. This agreement serves as a supplement to the rental agreement, regardless of the rental platform and supersedes all contradictory terms of the platform rental agreement, if any. This agreement also supersedes any contradictory terms and conditions listed on the rental platform.

BY SIGNING THIS AGREEMNT AND ACCEPTING THE RENTAL, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT, AND ANY ADDITIONAL COST, IF NECESSARY, WILL BE CHARGED TO YOUR BOOKING.

RV owner	Michael Castagnet	
Signature:		Date:
RV Renter		
Signature:		Date:

After the unit has been returned, the owner has up to 14- days to request any claims against the security deposit or request additional charges be made to the renter (i.e., variable fees). The renter has up to 48 hours to pay the additional fees or dispute the claims. Settled claims in excess of the security deposit may be charged to the primary renter's credit card on file. Note that all security deposit claims and additional charges are subject to a 2.95% credit card processing fee that the vehicle owner may pass to the vehicle renter.

<u>Departure</u>	Add Ons
☐ ☐ Diesel & DEF Fluid	☐ ☐ Bike Rack
☐ ☐ RV Exterior Wash	☐ ☐ Luno Front Cab Air Mattress w/bedding
☐ ☐ Brake Fluid	☐ ☐ Dump & Sanitize
□ □ Coolant	☐ ☐ Starlink
☐ ☐ Windshield Fluid	<b>—</b> Starmin
☐ ☐ Tires	Display & Closet
La Tilles	Display & Closet
5 10 51 11	□ □ Hangars
Forward & Dinette	RV Toilet Paper
☐ ☐ Privacy Shades	☐ ☐ Tank Levels
☐ ☐ Troubleshoot Guide	☐ ☐ Water Pump Check
☐ ☐ Shore Power Cable	☐ ☐ Inverter Check
☐ ☐ Tool Kit	☐ ☐ Shower Head
☐ ☐ First Aid Kit	☐ ☐ Toilet Condition
☐ ☐ Induction Cookware & Surface	☐ ☐ Shower Sanitized
□ □ Paper Towels	☐ ☐ Towel Set
□ □ 9V Batteries	- Iower set
☐ ☐ AAA Batteries	Cloaning
	Cleaning
□ □ WD40	☐ ☐ Sanitize Wipes
□ □ Spare Fuses	Gloves
□ □ Bumpers	☐ ☐ Hand Soap
☐ ☐ Bungee Cords	☐ ☐ Toilet Sanitize Solution
☐ ☐ Bug Spray	☐ ☐ Grey Water Solution
☐ ☐ Sanitary Wipes	☐ ☐ Dish Soap
☐ ☐ Table Extension	☐ ☐ Multi Surface Cleaner
	☐ ☐ Grey Water Elbow
Kitchen / Storage	= = erey water Elbew
☐ ☐ Induction cooktop	Under Bed
□ □ Water Heater	☐ ☐ Water Hose
:::::::::::::::::::::::::::::::::::	
Plates & Bowls	☐ ☐ Winnebago Manual
□ □ Coffee Cups	□ □ Battery Charger
☐ ☐ Utensils	☐ Cooler
☐ ☐ Starter Spices / Oil	☐ ☐ Camp Chairs
☐ ☐ Fridge Condition	☐ ☐ Air Pump
☐ ☐ Departure Water	
☐ ☐ Cutting Board	Interior condition
☐ ☐ Hot pads	☐ ☐ Orientation
'	☐ ☐ Departure Checklist
Bedding	☐ ☐ Clean Condition & Sanitation
□ □ Lighting	□ □ Lock Box
	LOCK BOX
☐ ☐ Sheet Set w/Protector & Comforter	
☐ ☐ 2 Pillows w/cover	
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All items selected have been verified on-board in good c	
departure agreement, interior or exterior walkaround se	ctions.
Inspection	Date