

## **Renters Policy for 2017 Quantum 29 RQ Motor Coach**

**1. General Terms of Use** The 2017 Quantum 29 RQ Motor Coach ("RV") is rented through RVshare. Renters must comply with all terms and conditions outlined in this policy. Failure to comply may result in additional charges, forfeiture of security deposit, or legal action.

### **2. Prohibited Activities**

- The RV is not permitted to cross U.S. borders into Mexico or Canada.
- Off-road driving is prohibited. The RV must be driven only on paved or well-maintained roads.
- Smoking and vaping are strictly prohibited inside the RV.
- Towing of other vehicles is not allowed unless an exception has been granted in advance. If towing is approved, an additional fee of \$100 per day will apply.

### **3. Fees**

- **All-Inclusive Fee:** \$500 one-time fee covering all fees except E-Bikes.
- **E-Bike Gold:** \$20 per night fee for a 20" Oh Wow Volt Folding E-Bike with super stable fat tires.
- **E-Bike Blue:** \$20 per night fee for a 20" Oh Wow Volt Folding E-Bike with super stable fat tires.
- **Propane Top-Off:** \$100 one-time fee if the propane tank is not returned in full.
- **Dumping Waste Water:** \$100 one-time fee if waste is not removed upon return.
- **Fuel Vehicle (Gas):** \$100 one-time fee for topping off the gas tank.
- **Cleaning Fee:** \$300 one-time fee for interior and exterior washing.

### **4. Cleaning Fees**

- **Exterior Cleaning:** If the RV is returned with excessive dirt or debris from off-road driving or similar use, a \$250 exterior cleaning fee will be charged.
- **Interior Cleaning:**
  - Normal Cleaning: A \$75 cleaning fee for standard RV cleaning will apply if needed (Microwave, Shower, Bathroom Dirty, etc.).
  - Excessive Cleaning: If the RV is returned in a state requiring extensive cleaning (e.g., stains, trash, more than a single item, or strong odors), a \$200 excessive cleaning fee will be charged.

### **5. Add-On Equipment**

- **Electric Bikes:** Electric bikes provided as an add-on are used at the renter's risk. Mackey Training Advising Compliance, LLC is not responsible for any injuries sustained by you or other users of the bikes under your control.

### **6. Equipment Use and Replacement**

- Any equipment used in the RV or additional items provided (e.g., tables, chairs, TVs, coffee maker, pots, pans, dishes, safety cones) must be replaced with like items if damaged, or the renter will be charged the purchase price of the item.
- Safety cones in the left rear exterior compartment must be used on the traffic-facing side when the RV is parked.
- The surge protector provided for the 30-amp service must be used and connected adequately during electrical hookup.
- To protect the hose and RV systems, the water pressure reducer must be attached to the faucet when connecting to the city water supply, maintaining 40-50 PSI.

## 7. Water System Guidelines

- A small amount of bleach is added to the RV's holding tank to prevent contaminants. The water from the holding tank is for external use only; renters should bring their own drinking water.
- When connected to a city water supply, renters must purge the lines by running water through the system and use the city's potable water for drinking and consumption.

## 8. Additional Renter Responsibilities

- Renters must bring their own linens. Any linens in the RV (e.g., mattress covers) are for protecting the vehicle only.
- Before returning, all pots, pans, silverware, and other utensils must be cleaned.
- The shower and bathroom must be cleaned before returning the RV.
- Renters must check side boxes, under seats, and all storage areas to remove all personal belongings and clear trash and dirt.
- All doors and side boxes must be securely closed and locked upon return.
- If the host is not on site when the renter returns, the renter must notify the host, place the keys in the glove box, take a photo of the keys, and lock the RV by securing the driver or passenger door.
- Safety cones must be placed approximately 3 inches from the RV's front left and rear corners. A photo of the cones in place must be submitted as part of the final photo submissions.

## 9. Damage Reporting and Resolution

- **Reporting Damages:** Any damage to the RV must be reported immediately upon occurrence and resolved no later than 24 hours upon return.
- **Inspection:** Upon return, the RV will be inspected within 72 hours. If damages are found, they will be documented with photos and written descriptions.
- **Resolution:**
  - The renter will be notified of any damages within 72 hours of return.
  - If damages exceed the security deposit, an invoice for the additional costs will be provided, and payment will be due within 7 days.

**10. Insurance and Liability** Renters must have sufficient insurance coverage through RVshare or an approved provider. Renters are entirely liable for any damages, losses, or violations incurred during the rental period.

**11. Cancellations and Refunds** Refer to RVshare's cancellation and refund policy for details.

**12. Renter Responsibility and Competency**

- The renter acknowledges they are fully qualified and competent to operate the RV for its intended use.
- The renter agrees to perform pre-trip, during-trip, and post-trip inspections of the RV and all equipment used.

**13. Acknowledgment:** By renting the 2017 Quantum 29 RQ Motor Coach, you agree to all terms outlined in this policy. Failure to comply may result in penalties, additional charges, or legal actions.

Don't hesitate to contact Wayne Mackey at (909) 570-1179 for questions or concerns.