

Supplemental Rental and Rules Agreement

For

2021 NuCamp TAB 320 CS-S Boondock Edition Travel Trailer

(VIN: 57HTT15S7MS000580)

This supplemental rental and rules agreement between the Owner and Renter (as defined below) will specify, among other things, the rules and constraints which apply to this rental transaction. The details may seem excessive, but we (the Owners) prefer to be up front and clear to minimize any confusion, incorrect assumptions, or unrealistic expectations that may occur later.

The Renter agrees to assume financial responsibility for, and to pay in full, any and all costs to repair or otherwise remedy any damages associated with failing to abide by the rules, restrictions, instructions, advice and/or guidelines specified in this document. By signing this agreement, the Renter agrees to pay all applicable charges and fees stated within and to pay any/all associated costs/fees agreed to via the online booking platform and to pay any/all associated costs/fees incurred as a result of failing to abide by the terms, provisions, conditions, or restrictions specified in this or any other valid agreement related to the rental transaction.

By entering into a confirmed booking and accepting possession of the vehicle, the Renter acknowledges that they have read the terms of this agreement and agree with such terms and all associated fees, charges, and other expenses mentioned herein. Renter agrees to allow the online booking platform to charge any outstanding expenses to any card on file with the company for all rental and claim-related charges due under this agreement. If the card on file is declined for any reason, Renter agrees to provide another card to complete payment or to pay the remaining amount due in a manner acceptable to Owner.

The terms and conditions of this Agreement shall survive the end of the Rental Period and remain in full force and effect.

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1. Definitions of Terms: As used in this Agreement, the following terms have the following meanings:

The term *Renter* shall refer to the person listed as such at the end of this document. The terms *You* and *Your* shall refer to the Renter (as identified in the signature section). The terms *We* and *Our* shall refer to the Owner(s) (identified above). The term *Owner*, when used in this document shall refer to any person listed as an Owner at the end of this document or any of their authorized representatives.

The terms *RV, Camper, Vehicle, Trailer, and Travel Trailer* shall all refer to the recreational vehicle identified by the aforementioned Vehicle Identification Number (VIN) which has been provided, for rent, by the Owner to the Renter.

The term *Online Booking Platform* shall refer to the applicable online website (Outdoorsy, RVShare, etc.) through which the Renter originally booked the reservation for the RV.

The term *Rental Period* shall refer to the time period from when the Renter first connects the RV to their tow vehicle to the time the Renter disconnects the RV from their tow vehicle upon returning it to the Owner's property or designated drop-off point at the end of the agreed-upon rental transaction. In cases where the RV is delivered to a site by Owner, the rental period shall be defined as the time period from which the Owner disconnects the RV from their tow vehicle at the Renter's site to the time which the Owner reconnects the RV to their tow vehicle with the intent to reclaim physical possession of the trailer.

The terms *Security Deposit or Deposit* shall refer to the security deposit amount charged and held by the online booking platform to cover any losses or damages incurred during the rental period.

The term *Driver or Drivers* shall refer to the individuals that Renter has disclosed to Owner and the Online Booking Platform as a person that may/will be towing the RV during the rental period and that the Online Booking Platform has subsequently vetted, verified, and added to the rental reservation as an authorized driver.

2. Pre-Delivery Orientation and Training: At the agreed-upon pickup or delivery time, the Owner will provide the Renter with a pre-rental orientation of the RV explaining and demonstrating the proper use and operation of the RV's systems. This training session will take approximately 60 minutes to complete.

3. On-site Delivery Rentals: For rental transactions in which the Owner delivers and retrieves the vehicle to and from the Renter's location, the terms of this agreement which address the towing and transport of the vehicle do not apply. The Renter agrees not to relocate or otherwise move the RV from the physical location where it was placed by the Owner. This includes moving the RV by towing by any type vehicle, manually pushing or pulling the trailer, or by any other means. The Renter agrees not to add, alter, disconnect, modify, or otherwise change any water, sewer, or electrical connection set up by the owner upon delivery.

4. Authorized Drivers/Vehicles and Insurance Coverage: THE RENTER AGREES THAT ONLY THE INDIVIDUALS AUTHORIZED AS "DRIVERS" WILL BE OPERATING THE TOW VEHICLE WHILE PULLING OR OTHERWISE MOVING THE RV. The Renter also agrees that ONLY the vehicle listed as the "tow vehicle" in this agreement (or as listed on the online booking platform) will be used to tow or otherwise attach to the RV. ALL DRIVERS MUST BE AT LEAST 28 YEARS OLD and must be listed on the contract before picking up the RV. NO EXCEPTIONS.

It is the responsibility of the Renter to ensure that proper insurance coverage for the RV and its contents is in-force for the entirety of their rental period. In the event that Insurance denies coverage due to a violation of the terms of their policy or due to an incident that is not covered by their policy, the Renter agrees to assume financial responsibility for any and all damages, interior and exterior, to the RV incurred during the rental period.

5. Checklist Compliance: The Renter agrees to follow all checklists provided by the Owner for towing, usage, and operation of the RV. This includes, but is not limited to, checklists for the following: shore power connection; water connection; sewer

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connection; Air Conditioning System (Air8); Heating/Hot Water System (Alde); Wet bath/Toilet Operation; TV antenna/cable connection; tongue jack operation; stabilizer operation; operating and securing propane system; operation of doors, locks, windows, shades, and screens; operation of appliances (refrigerator, stove, microwave, Keurig coffee maker, micro-fridge); Entertainment systems: TV/remotes, DVD/Blu-Ray player, HDMI switch, A/V Control panel; campsite setup; tow vehicle connection; pre-departure/pre-towing procedures. The Renter assumes all responsibility for and agrees to pay any costs for any and all damages resulting from the failure to follow the owner-supplied checklists.

6. **Rental Return Procedures:** The Renter agrees to return the RV at the agreed upon date and time specified below at the end of the rental period. The Renter agrees to return the RV in a condition similar to that in which it was received at the start of the rental period and in compliance with any other applicable term, condition, or provision of this agreement. After the RV is detached from the tow vehicle, a walkthrough will be completed by both Renter and Owner and a preliminary Return Condition Form will be completed by the Owner. Photos will also be taken by the Owner for any reporting or potential claim submissions required by the rental platform and/or insurance agency. After the walkthrough and post-return inspection have been completed, any applicable fees or additional charges will be deducted from your security deposit and/or added to the final cost of the rental. The Renter acknowledges that the post-rental inspection may take up to 72 hours to complete following the return of the rental.
7. **Early Return/Refund Policy:** The Renter acknowledges that if the RV is returned before the end of the agreed-upon rental return date, a refund for unused rental days will NOT be issued. This provision also applies if the Renter has been involved in a motor vehicle accident with the trailer, regardless of which party may be at fault.
(note: depending on coverage, you may be able to recover your rental costs from your or the at-fault driver's insurance.)
8. **Late Return Policy:** The Renter agrees to pay a fee of \$50 per hour, for each hour the RV is returned past the agreed upon return time. If the RV is returned after sunset, while the Owner is not home, or while the Owner is otherwise unavailable, the Renter agrees to forfeit their right to complete a return walkthrough with the Owner and that the RV will be checked by the Owner on the next day, during daylight hours, and agrees to pay any applicable damages which, at the discretion of the Owner, may be deducted from the Renter's security deposit. If the cost of damages exceeds the security deposit amount, the Renter agrees to pay all remaining costs (beyond the security deposit amount) associated with the damage.
9. **Other Refunds/Credits:** There will be no refund/credit given due to any issue(s) that may arise beyond the Owner's control. This includes, but is not limited to, flat tire(s), weather events or any other acts of nature or "acts of God", any failures of systems within the RV that were functioning properly at the start of the rental period (E.g., refrigerator, heater, LED lights, sound system, HVAC, etc.), damages to any part(s) of RV whether the Renter was at fault or not, or due to the negligence or carelessness of the Renter or any other party.
10. **Pet Policy: **No pets/animals are allowed**** in this travel trailer at any time. We love our pets (and yours too), but to keep the trailer clear of any allergens for future renters and to keep our cleaning and maintenance costs under control, we do not allow them in this RV. The Renter agrees that the presence of any evidence that an animal (belonging to the Renter or otherwise) was inside the travel trailer (fur, hair, chew or claw marks, pet odors, stains, residues, etc.) will result in a 100% forfeiture of the security deposit. The Renter also agrees to pay for any damages exceeding the security deposit amount which were incurred as a result of violating this term of the agreement.
11. **Cleaning and Preparation:** There is a one-time \$35 cleaning/preparation fee associated with each rental. This covers the preparation and sanitization of the RV before each renter takes possession of the trailer. Upon return, the RV's interior should be clean and free of any trash. The black and gray tanks should also be empty. In this context, "Clean" is defined as the same level of cleanliness or better in which the RV was delivered to the Renter at the start of the rental period and annotated on the RV/Trailer condition acknowledgement form. If the RV requires cleaning to restore it to its pre-rental condition, the Renter agrees to pay an additional \$150 cleaning fee which may be deducted from the security deposit.

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- a. The Renter acknowledges that a deep cleaning fee of \$300 will be assessed and deducted from the security deposit if the RV is returned in an unclean condition AND requires more than a superficial cleaning or any deep cleaning or reconditioning such as stain removal, odor removal, human waste cleanup, etc.
12. **Cleaning and Care of RV Surfaces:** No cleaning products or chemicals (other than what has been provided by the Owner for such purpose) are to be used on ANY of the RV surfaces, including but not limited to countertops, tables, cabinets, windows, fixtures, floors, fabrics, walls, ceiling, floors, exterior surfaces, etc. The use of any bleach product for any reason on any surface is strictly prohibited. Do not place items on any RV surface (interior or exterior) that can cause damage due to heat (such as hot pans on the countertops), stains, scratches, cuts, corrosion, etc.
13. **Travel Restrictions:** No travel is allowed on any non-paved roadways such as logging roads, forest service roads, beaches, etc. Driving on a non-paved road to reach a campsite within a licensed RV park is acceptable. The Renter acknowledges that driving on unapproved roads will result in the forfeiture of the entire security deposit. The Renter agrees that at NO time will the RV be transported outside the contiguous 48 states of the USA. The Renter agrees that the RV will NOT be transported to or used while attending any prohibited events which include (but are not limited to) festivals, sporting events, tailgating activities, or any other type of event which involves a mass gathering of people.
14. **Toll Roads, Red Light Cameras, Parking Tickets, etc.:** The Renter agrees to pay the cost of any toll/fee/violation assessed during the entirety of the rental period. The Renter also agrees to pay a \$50 administration charge for each toll/fee/violation invoice which the Owner receives due to charges incurred during the rental period.
15. **Campground Reservations:** The Renter is solely responsible for any reservations required to accommodate the RV at any campground, RV park, state park, etc. All campground reservations/arrangements must be made separately by the Renter. All campground and campsite fees are separate from and in addition to the rental price and fees under this agreement. The Renter agrees that no refunds will be made due to camping reservation issues (lack of reservations, cancellations, overbookings, reservation errors (either by Renter or campground staff), etc.
16. **Towing Speed Limit:** Towing requires special attention to vehicle speed. Trailer tires are not rated for high speeds. While towing the RV, the Renter agrees not to tow the trailer at speeds greater than the posted speed limit or greater than **65 miles per hour**, whichever is less. When towing, the Renter agrees to follow ALL "truck speed limit" signs if posted, The Renter assumes all responsibility for any losses or damage resulting from traveling at speeds faster than specified in this provision or towing the trailer at speeds considered "too fast for conditions." The Renter acknowledges that GPS tracking may be used to monitor and record speed data.
17. **RV Systems:** THE RENTER AGREES NOT TO TAMPER WITH, ADJUST, ATTEMPT REPAIR OF, OR OTHERWISE ALTER ANY SETTING, CONFIGURATION, OR COMPONENT OF ANY RV SYSTEM UNLESS EXPRESSLY REQUESTED OR APPROVED (VIA E-MAIL, SMS TEXT, OR SIMILAR WRITTEN MEANS) BY THE OWNER. This includes, but is not limited to, the following RV systems; Electrical, Plumbing, Heating, Air Conditioning, Refrigeration, Ventilation, Mechanical, and/or Structural. The Renter agrees to pay all costs required to restore the RV to its pre-rental condition should the Renter violate this term of the agreement.
18. **RV Electrical Connection:** The RV is designed to require at least a 120 Volt, 30 Amp circuit to properly power all systems within the trailer. The RV may be connected to a lower amperage 120 Volt circuit so long as the circuit can accommodate the total current required of any RV systems powered on at any given time. It is the responsibility of the Renter, when connecting the RV to a circuit with a capacity of less than 120V/30A, to ensure that the RV does not overload the circuit from which it is drawing power, regardless of whether the connection was made by the Renter, a third party acting on behalf of the Renter, the Owner (if delivering the RV to the Renter), or any other party. **By connecting the RV to a power source with a capacity less than 120V/30A, the Renter acknowledges that not all systems within the RV can be run at the same time and agrees to assume all responsibility to ensure that the RV does not draw more current than the circuit (at the power source) is designed to support. The Renter also agrees to use only the extension cord(s) provided by the Owner to make any electrical connection to the RV. The Renter also agrees to ALWAYS use the owner-supplied surge protector and inline 15A safety circuit breaker when**

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connecting to any outlet not designed to provide at least 120V/30A of power. Using improper extension cables can result in damage to equipment or structures from excessive heat or fire. Use of long extension cords which are not designed to handle high power loads for an extended period of time can be hazardous due to voltage drops and increased resistance over the longer distance wire runs—this can cause wires to overheat, creating a fire hazard.

In cases where the RV is delivered to a site by the Owner, and the Owner is asked to connect the RV to an outlet that is not designed to provide at least 120V/30A of power, the Renter agrees to assume all responsibility for verifying that the source outlet is in proper working order and is wired according to local electrical codes. At delivery time, before the Owner makes any electrical connections, the Owner will verbally confirm with the Renter that the circuit to which the RV is to be connected is compliant with local codes and has the available capacity to handle an electrical load of at least 15 Amps from the RV. The Renter agrees not to alter the configuration of the extension cables, surge protector, and 15-amp inline breaker which was set up by the Owner at the Renter's location.

The RV is equipped with a power monitoring device which will disconnect power from the RV if it detects a connection to a circuit with faulty or incorrect wiring. The Renter agrees not to tamper with, disconnect, or otherwise attempt to defeat or circumvent the function of this device at any time. **THE RENTER AGREES TO ASSUME ALL RESPONSIBILITY FOR ANY DAMAGE TO THE RV DUE TO ATTACHING THE RV TO A FAULTY OR IMPROPERLY CONFIGURED ELECTRICAL SOURCE OR ATTACHING TO AN ELECTRICAL SOURCE NOT DESIGNED FOR RV USE.**

The RV is also equipped with a solar power monitor and battery state monitor. The Renter agrees not to tamper with or otherwise alter either monitor's configuration or settings.

The Renter agrees to assume all responsibility for and hold Owner harmless from all losses, liabilities, damages, injuries, claims, demands, awards, costs, attorney fees, and other expenses incurred due to any damage or injury to any system (electrical or otherwise), property, dwelling, structure, vehicle, animal, or person which results in any way from ANY person (including Owner) connecting the RV to any power source which is not designed to provide at least 120V/30A AC power OR not intended or specifically designed (according to local electrical codes) to provide power to a recreational vehicle via a code-compliant, permanent installation of a NEMA TT-30R or NEMA 14-50R receptacle.

19. **Stabilizer Jacks/Tongue Jack:** This travel trailer is equipped with four stabilizing jacks and a motorized tongue jack. The trailer must be leveled prior to using any of the onboard systems (A/C, Heat, Toilet, etc). The primary method of leveling the camper should be the use of the supplied leveling blocks. The "low" side of the camper should be raised by adding the necessary blocks underneath the low-side wheel to bring the camper to a level "side-to-side" configuration.

Placing leveling blocks (if needed) underneath the tongue jack and raising/lowering the tongue jack as needed, are the proper methods to bring the camper to a level "front-to-back" configuration. The procedure for leveling the camper will be demonstrated by the Owner prior to handing over the RV at the start of the rental period.

After using the leveling blocks and tongue jack to bring the camper as close to level as possible, the stabilizer jacks should be lowered at each of the four corners of the camper. The stabilizer jacks should be "snug" against the ground and are used to keep the camper from swaying/rocking due to movement inside. The stabilizer jacks can also be used for VERY SMALL adjustments to fine tune the leveling of the camper. **AT NO TIME SHOULD THE STABILIZER JACKS BE EXTENDED TO THE POINT THAT ONE OR BOTH OF THE CAMPER'S WHEELS ARE RAISED OFF OF THE GROUND.** Using the stabilizer jacks in this manner can result in serious frame or other damage to the RV, and the Renter agrees to assume all responsibility for any damages caused by the misuse of the stabilizer jacks. The tool to operate the stabilizer jacks is located in the large box located at the front of the camper. A leveling indicator (bubble level) device is mounted on the tongue of the trailer to assist with leveling.

20. **RV Tires:** The tires on the travel trailer have been inspected, along with all other suspension components, prior to the rental period, but if a tire's pressure appears to be low, the Renter may refill with air to the specified limit of 50psi. There is a spare tire included on the front of the trailer which may be used in the rare event a flat tire/blowout occurs. The lug nut wrench is located

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under the passenger side seat of the dinette (inside the trailer). The Renter acknowledges that any tire damage incurred during the rental period is the sole responsibility of the Renter. The Renter also acknowledges that any subsequent damages resulting from a damaged tire are also the Renter's responsibility.

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21. Renter-supplied generator: If you choose to use **your own** generator, the following rules/terms will apply:
- a. Do not use generator inside the trailer - it **MUST** be kept outside.
 - b. Do not leave the trailer unattended while a generator is running.
 - c. Do not run a generator overnight or while sleeping due to safety reasons.
 - d. Your generator must provide a minimum of 2200 watts to run select systems within the RV without causing a power issue. Note: A 2200-watt generator will **NOT** be enough to power all systems within the RV simultaneously. To support a full electrical load, your generator must be capable of producing at least 3750 watts of continuous power.
 - e. You will be responsible for ensuring that your generator is equipped with a female TT-30 type receptacle, either integrated within the generator or by use of an appropriate adapter.
 - f. The Renter **MUST** use the Owner supplied RV surge protector and power cable to connect the RV to its power source. No other cable is authorized to be connected directly to the RV power input jack.
 - g. The Renter agrees to assume all responsibility for any and all damages to the trailer, its appliances, and/or systems incurred from the use of a renter-supplied generator or by otherwise failing to follow the instructions and/or restrictions set forth in this document.
 - h. The generator is to be used **outdoors only and away from any doors, vents, or windows.**
22. Owner-supplied generator: If the Renter opted for a generator add-on with the rental, the following rules/terms will apply, and the Renter agrees to assume responsibility for any damage to the generator incurred during the rental period.
- a. The Renter acknowledges that the generator is inspected between each rental and that the Owner and Renter verified its proper operation before that start of the rental period.
 - b. The Renter agrees that a \$250 refundable security deposit is required to rent the generator.
 - c. The Renter agrees that the generator shall be returned in the same working condition as it was received.
 - d. The Renter agrees to pay a replacement amount of \$1500 if the generator is stolen, lost, or functionally destroyed during the course of your rental period. In the event that any damage to the generator is repairable, the Renter agrees to pay any necessary repair costs to return the generator to the same condition as it was received at the start of the rental period.
 - e. The Renter acknowledges that fuel for generator is to be supplied by the Renter.
 - f. The generator is not capable of running all systems within the RV simultaneously, however it is sufficient for running any single system within the RV when managed properly. The Renter agrees to use **ONLY** the owner-supplied power cables when connecting the generator to the RV. The Renter also agrees to never run the generator to power the RV without the owner-supplied neutral bonding plug and in-line 15-amp circuit breaker cord. Failure to follow these instructions could cause damage to the generator. The Renter agrees that any damage to the RV (or generator itself) incurred during the rental period due to improper use or connection of the generator will be the responsibility of the Renter.
 - g. The generator is to be used **outdoors only and away from any doors, vents, or windows.**
23. Rooftop Usage: The Renter agrees not to walk, climb, sit, or otherwise use or access the travel trailer's rooftop for any reason, including additional storage such as cargo bags or carriers. Any evidence of rooftop usage (shoe prints, dents, scratches, sagging areas, etc.) will result in a complete forfeiture of the entire security deposit. In the event the cost of damages exceeds the security deposit amount, the Renter agrees to pay any outstanding costs.
24. Awnings/Pop-up canopies: Awnings and pop-up canopy shelters are **NOT COVERED** by insurance. You acknowledge that awnings/ canopies are easily prone to damage and take full responsibility for any such damage should you choose to use an awning/canopy supplied by the Owner. Any damage incurred while driving or at rest, while camping, due to any acts of nature, or due to acts of negligence (including allowing an awning/canopy to be damaged by wind) are the responsibility of the Renter. The Renter agrees that the cost of damages will be deducted from the security deposit. If the total cost of damage exceeds the security deposit amount, the Renter agrees to pay the remaining balance of the repair or replacement.

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25. **Propane Tank:** The Renter agrees that the propane tank will be returned with an equal or greater amount of fuel than was provided at the start of the rental period. Upon returning the RV, if the level of fuel is below the level at the start of the rental period, the Renter agrees to pay a \$50 propane refueling fee which may be deducted from the Renter's security deposit or paid separately at the discretion of the Owner. This condition does not apply if the Renter has purchased the pre-paid propane add-on as part of the rental agreement.
26. **Fresh Water Tank (Drinking Water):** The freshwater tank is primarily intended to hold water for sink, shower, and toilet use. Caution should be exercised when consuming any water stored in the freshwater tank. The Owner cannot vouch for the quality of any third-party water source used to fill the tank. Tap water that has been verified as safe to drink could also be contaminated after being stored in the freshwater tank. The Owner drains and sanitizes the freshwater tank between each rental, but to minimize the risk of consuming contaminated water, the Renter acknowledges that any water from the freshwater tank intended for human consumption should be heated to a full boil for at least 2 minutes before using it for cooking, drinking, etc.
27. **Waste Holding Tanks:**
- a. **Connection to Campground Sewer Drain:** All valves to the gray water tank must remain CLOSED regardless of whether the drainage hose is connected to a sewer drain. Leaving the valves open allows sewer gases to escape the drain and enter the RV. Leaving the valves open can also allow insects and other pests which may be present in the campground sewer system to enter into and contaminate the RV. For these reasons, the gray water tank should be allowed to fill with normal water usage--with the valves closed. The valves should only be opened when dumping the tanks and then immediately closed after the dumping is completed.
 - b. **Dumping of Waste Holding Tanks:** The wastewater tanks (Gray and Black) must be emptied prior to return and all valves left **CLOSED** with the protective screw cap left ON. If tank levels do not read EMPTY on the indoor control panels, the Renter agrees to pay a \$150 waste tank dump fee which may be deducted from the security deposit.
 - c. **Black Water Tank:** There should be no items, including, but not limited to feminine napkins or tampons, diapers, tissues, napkins, wet wipes, etc. placed into the black water waste holding tank (i.e. flushed down the toilet) as this will likely cause issues such as blockages which can render the toilet inoperative and incur additional costs to remedy. The Owner will provide several rolls of RV-safe toilet paper for use during the rental period. The Renter agrees that only the owner-supplied RV-safe toilet paper (or equivalent RV-safe toilet paper) will be used in the toilet. The Renter agrees to a \$150 fee (in addition to any applicable waste dumping fees) which will be deducted from the security deposit should excessive cleaning, purging, or unclogging of the black water tank or connected systems be required as a result of flushing prohibited items down the toilet.
 - d. **Gray Water Tank:** The Renter agrees that only water from the kitchen/bathroom sink or indoor shower drain will be directed into the gray water holding tank. Any type of food particles or cooking oil/grease dumped into the gray water tanks may contribute to a clog, excessive bacterial growth, or tank or pipe damage and will require extensive cleaning and/or repair to remedy. The Renter acknowledges that a clogged or contaminated sink or shower drain (or gray water tank/plumbing) will incur a minimum \$150 fee (in addition to any applicable waste dumping fees) which will be deducted from the security deposit. This charge may be higher if damage is found and subsequent repair costs exceed \$150.
28. **Smoking Policy:** **NO SMOKING** is allowed in the RV/trailer at ANY TIME. The Renter agrees that if evidence of smoke such as odor, stains, or residue from including, but not limited to, cigars, pipes, vapes, marijuana, drugs, incense, candles, etc. is detected, the Renter agrees to pay a minimum fee of \$1500. The Renter also agrees to pay any additional amount for damages which exceed the initial \$1500 fee.
29. **Illegal Drugs:** The Renter agrees that any evidence of the storage, transportation, or use of any illegal substance will result in the forfeiture of the entire security deposit. Any RV returned with evidence of drug use, storage or transport will be promptly reported to local law enforcement.

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30. **Odors/Cooking:** The Renter agrees not to permit ANY cooking or preparation of any food/beverage that has the potential to leave behind a strong residual odor inside the RV. Examples: storage, cooking, or microwaving of fish, bacon, meat from game animals, microwave popcorn, intensely aromatic spices, etc. These types of foods must be prepped/cooked outside the RV. If strong odors are detected after returning the RV, the Renter agrees to pay a Deep Cleaning Fee of \$300.
31. **Damage Reporting/Minor Repairs:** Any damage to the travel trailer shall be reported immediately to the Owner. If a potential repair is minor, the Renter may only make the repair **AFTER** consulting with and obtaining written permission (via e-mail, SMS text, or similar means) from the Owner. The replacement of defective parts and any receipts for repairs must be presented to the Owner for consideration of reimbursement. There will be NO reimbursement if the defective part and repair receipt are not returned to the Owner.

If the Renter is required to purchase a replacement item due to an equipment failure (sewer or water hose, etc.), the item purchased along with its receipt must be surrendered to Owner upon return of the RV. No reimbursements will be made for purchases made by Renter without prior approval (via e-mail, SMS text, or similar written means) from the Owner. Should you make a repair without first obtaining Owner approval, you assume full liability for the repair and any subsequent costs which may be required to return the RV to its pre-rental period condition.

32. **Interior Damages:** The Renter is responsible for the entire contents of the RV during the rental period. This includes, but is not limited to couches/chairs, cushions, beds/bedding, counters, flooring, walls, cabinetry, cookware, dishes, etc. IF ANY CONTENTS ARE DAMAGED DURING THE COURSE OF THE RENTAL PERIOD, THE RENTER IS RESPONSIBLE FOR PAYING ALL DAMAGES, REGARDLESS OF FAULT OR CAUSE.

In the event of a motor vehicle accident, theft or act of vandalism, the Renter will obtain a police report, and immediately notify the Owner. **The standard insurance policy provided by the online rental platform does NOT cover loss or damage to the RV interior or its contents. For this reason, it is highly recommended that the Renter purchases any additionally available insurance policy that includes coverage of the RV interior and/or its contents. THE RENTER AGREES TO ASSUME FULL RESPONSIBILITY FOR ANY LOSS OR DAMAGE TO THE RV INTERIOR OR ITS CONTENTS DURING THE RENTAL PERIOD.**

33. **Miscellaneous Policies:**

- a. **Craft/Play material:** The Renter will not allow the use of glitter, dyes, markers, glue, paint, chalk, clay, silly putty, play "slime," Play-Doh, or any other similar type of material to be used in the RV. If cleanup is required as a result of the Renter using these types of materials within the RV, the Renter agrees to pay a deep cleaning fee of \$300 or the total amount of damages, whichever is greater.
- b. The Renter will not permit the use or storage of any combustible substances inside the RV. This includes but is not limited to oil lamps, kerosene heaters, liquid- or gas-fueled lanterns or stoves, liquid-fueled lighters or hand warmers, canned heat (e.g., Sterno), etc.
- c. The Renter will not permit the application of any stickers, banners, posters, etc. to any surface of the RV.
- d. The Renter will ensure that any Owner-supplied towing hardware (hitch mount, hitch ball, etc.) is properly secured at all times and agrees to assume full responsibility for any losses or damages incurred during the rental period.
- e. **Dinette Table:** The Renter agrees to ensure the dinette table is properly secured while towing in order to prevent damage to the table and/or the RV interior due to movement in transport. The Renter also agrees to prevent the exposure of the dinette table to rain/moisture whenever the table is attached to the exterior of the RV.
- f. **Cushions/Pillows/Bedding:** The Renter agrees not to remove or otherwise relocate at ANY time or for ANY reason any interior cushions or Owner-provided towels, washcloths, pillows or bedding from inside the RV's cabin.

34. **Towing Safety:** It is required that **ALL** pre-tow checklist items are followed and verified prior to towing the RV, and that all in-tow procedures are followed while actively towing the RV.

- a. The Renter agrees to follow ALL checklist steps related to attaching, towing, or otherwise operating the RV.

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- b. The Renter agrees that the trailer will NEVER be towed or otherwise moved or transported while occupied by any person, pet, or animal.
 - c. The Renter agrees NOT to store personal items other than clothing, blankets, and other soft items inside the RV while it is under tow. Luggage, other "hard" items, spillable items/liquids, spare propane tanks, etc. must be stored in the tow vehicle during transport due to the tendency of items to shift during transit, causing damage to the RV's interior.
 - d. The Renter acknowledges that the RV trailer is taller than an average vehicle and agrees to verify proper overhead clearance before towing or moving the RV under any structure or object. (E.g., Trees, Low Overpasses, Awnings, Bridges, Carports, Etc.)
 - e. The Renter agrees that the RV will **NEVER** be towed through a covered parking garage, drive-through lane/window at a restaurant or any other establishment. Most will not have the proper vertical clearance, and many will not accommodate the additional turning space required by a vehicle/trailer combination. Violating this provision may result in MAJOR damage to the RV.
 - f. The Renter agrees to pay for all costs of damages incurred as a result of any person failing to follow the owner-supplied checklists or failing to abide by the terms of this provision.
35. **Car/Truck Washes:** The Renter agrees that the RV shall NOT be towed or otherwise pulled through any automated car or truck wash. The Renter also agrees NOT to use or permit any other person or machine to use high pressure water (e.g., power washer, pressure washer, etc.) to clean any part of the RV. High pressure water and car/truck wash mechanisms can damage or compromise the structure of the RV, damage exterior accessories, or damage the RV's exterior finish.
36. **Appliances:** The Renter agrees that the air conditioning, heat pump, radio, television, microwave, coffee machine, etc. are provided as convenience items, and that if any malfunction should occur with any of these types of items, no compensation will be made to the Renter. In the event of a malfunction, the Renter should contact the Owner for assistance. The Owner will attempt to assist the Renter in remedying the malfunction and may, at the Owner's discretion, requisition a repair service to remedy the issue when feasible.
37. **Lockout/Lost Key(s) Policy:** In the event a lockout occurs which is not due to a mechanical failure of the RV's door lock/latch mechanism and the Owner is required to travel to the Renter's location to assist the Renter in regaining entry to the RV, the Renter agrees to pay \$2.00/mile for each mile traveled to AND from the Renter's location. In the event that the Owner is required to travel less than 50 miles to reach the Renter's location, the Renter agrees to pay a minimum fee of \$200.
- If the Owner is enroute to the Renter's location and is informed that the Renter has regained entry to the RV, the Renter agrees to pay \$2.00/mile for each mile the Owner traveled to AND from the location at which the Owner was notified that the Renter had regained entry. If the Owner is informed that the Renter has regained entry to the RV and the Owner has departed but traveled less than 50 miles, the Renter agrees to pay a minimum fee of \$200.
- Multiple keys will be given to the Renter at the start of the rental period. The Renter agrees to pay a \$25 fee for EACH key that is not returned to the Owner at the end of the rental period.
38. **Convenience Item Use:** Several items including, but not limited to appliances, assorted toiletries, common household items such as cleaning supplies, silverware, cutlery and cookware, a first-aid kit and assorted medications, clothesline, snacks, beverages, condiments, spices, etc. are provided by the Owner as a convenience to the Renter. By using any Convenience Item, the Renter agrees to hold Owner harmless from all losses, liabilities, damages, injuries, claims, demands, awards, costs, attorney fees, and other expenses incurred in any manner by the Renter or any other person from the use or consumption of any Convenience Item provided with the rental.
39. **Boondocking/Dry Camping:** The terms *Boondocking* and *Dry Camping* are defined as using/residing in the RV without the use or availability of external hookups ("city" water, sewer connections, and electrical "shore" power).

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- a. Dry Camping/Boondocking as defined here IS NOT ALLOWED by the Renter with this RV without explicit written permission, in advance of the rental period, by the Owner. The Renter acknowledges that Dry Camping or Boondocking without the Owner’s permission will result in the forfeiture of the entire security deposit in addition to the cost of any other damages or losses incurred during the rental period. **No refunds or credits will be given due to ANY reason resulting from the authorized or unauthorized use of the RV for dry camping or boondocking.**
- b. Permission for Dry Camping/Boondocking: During Dry Camping, your freshwater tank capacity, black & gray tank capacities, battery capacity and propane capacity are all limited resource items. These things need to be recharged, refilled, dumped, etc. on a regular basis. The management of all resources is the sole responsibility of the Renter. The Renter is responsible for rationing these resources and that said resources are adequate for their needs for the duration of the rental period. The Owner bears NO responsibility for any inconvenience, injury, loss or damage to property, or any other physical or mental harm resulting from the Renter’s decision to utilize the RV for dry camping/boondocking after being hereby informed of its limited capabilities and capacities.

You (the Renter) agree to the terms/conditions of this subsection: _____ (Renter initials)

_____ Dry Camping/Boondocking IS authorized for this rental. _____ (Owner initials)

_____ Dry Camping/Boondocking IS NOT authorized for this rental. _____ (Owner initials)

40. GPS Tracking: The travel trailer has been equipped with a GPS tracking device for reasons of safety and property loss/damage prevention. The Renter agrees not to remove, disconnect, or otherwise impede the function of the device for ANY reason. The Renter acknowledges and consents to the Owner’s use and recording of GPS tracking data generated during the rental period to verify that the travel trailer has not been transported or otherwise used in an unauthorized manner or location. (e.g., tailgating, music festivals, transport of trailer to locations not previously specified or authorized, off-road use, etc.). Any such breach of this agreement will result in the forfeiture of the entire security deposit. If this provision is violated, the Renter agrees to immediately return the RV to the Owner if so requested, thus terminating the rental period once the RV has been returned to the Owner’s property and detached from the Renter’s tow vehicle. The Renter acknowledges and agrees that NO refund will be given for any rental days or time lost as a result of the early return and termination of the rental period. The Owner guarantees that GPS tracking data acquired during the rental period will not be used for any purpose which has not been stated in this or any other valid, mutual agreement between the Owner and Renter. The guarantee of GPS data privacy shall not apply if the GPS data is required or requested for the investigation of a crime or if evidence/suspicion of a crime is discovered in the course of accessing the data for any of the above stated purposes.

41. Abandonment, Owner Retrieval, or Failure to Return RV on Demand: If for any reason the Renter *abandons* the RV, the Renter agrees to pay an abandonment fee of \$3,000 - plus any other applicable fees or expenses as established within this agreement. *Abandonment* is defined here as the Renter leaving the trailer in a location other than the agreed upon drop-off location without prior consent from the Owner. In cases of abandonment, the term “Rental Period” shall be redefined to include the time from which the Renter assumed possession of the RV from the Owner to the time that the Owner physically reclaims possession of the RV after abandonment.

In the event the Renter is requested to return the RV to the Owner due to a violation of any term/provision of this or any other valid agreement or contract and the Renter does not comply (depart the campsite enroute to the return site) within two hours as confirmed by GPS tracking data, the Renter agrees to pay a fee of \$1000 above and beyond any other expenses owed.

In cases where the RV was delivered by the Owner to the Renter’s campsite, if the Renter abandons the RV before the end of the agreed-upon rental period or is otherwise absent when the Owner returns to retrieve the RV at the agreed-upon pickup time, the Renter agrees to forfeit the entire amount of the security deposit in addition to paying for any other agreed-upon costs or fees. In the event that the Renter abandons the RV without completing the rental return documents in the presence of the Owner, the Renter also agrees to waive all rights to dispute any claims made by the Owner of/for any damages, overages, and/or vandalism incurred during the rental period.

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42. **Return on Demand:** In the event the Renter is in violation of any term or provision of this or any other valid agreement or contract, the Renter agrees to immediately return the RV to the planned drop off point if requested to do so by the Owner. The Renter acknowledges and agrees that NO refund will be given for any rental days or time lost as a result of the early return and/or early termination of the rental period.
43. **Security Deposit/Post-Rental Expenses:** The security deposit will be refunded (by the rental platform) after the Owner completes the post-return inspection and no issues or damages have been found. If damages, fees, or any other expenses are incurred during the rental period or as a result of failing to abide by the conditions of this or any other valid agreement, the Renter agrees to the forfeiture of the security deposit (in part, or in full) as applicable. The Renter also agrees to cover the cost of any damages, fees, or expenses that exceed the security deposit amount or exceed any insurance claim payout. The Renter agrees to permit the online booking platform to charge Renter's credit/debit card for any amount due beyond the initial security deposit or insurance payout amount or any additional fees, charges, or other expenses due as a result of or relating to the rental transaction. Should any transaction using the Renter-provided credit card on file with the online booking platform be declined for any reason, the Renter agrees to pay any and all expenses owed via an alternate method of payment which is deemed acceptable by the Owner and online booking platform. The Renter acknowledges that the post-return inspection may not be completed until 72 hours after the return of the RV.
44. **Damages in Excess of Security Deposit Amount/Insurance Claims:** In the event there is any damage above the amount of your security deposit, you agree to pay the Owner(s) any monies due by permitting the rental company through which the RV was booked to charge your credit card on file for said charges, plus processing fees. If the credit card is declined for any reason, you agree to provide another valid card for payment or to pay the outstanding balance in a manner deemed satisfactory by the Owner.
45. **Renter Liability:** The Renter assumes responsibility for any action, omission, or act of negligence, intentional or otherwise committed by any person during the course of the rental period which violates any term, condition, provision, or restriction specified within this agreement or any other valid agreement/contract relating to this rental transaction.
46. **Indemnification and Waiver by Renter:** Renter shall forever defend, indemnify, and hold Owner (including but not limited to the titled owner), and their officers, directors, employees, agents, and parent and affiliated companies, harmless from all losses, liabilities, damages, injuries, claims, demands, awards, costs, attorney fees, and other expenses incurred by them in any manner from this rental transaction or from the use during the Rental Period by Renter or any person, including claims of, or liabilities to, third parties or resulting from latent or other defects whether or not discoverable by Renter or Owner. This indemnity shall continue in effect at all times despite the return of the Rental before or after expiration of the contract terms whether by formal request from Owner or otherwise. It is agreed and understood that Owner has the right to control the defense of any such claim.

RENTER WAIVES AND RELEASES OWNER FOR ANY CLAIM OR LIABILITY FOR INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES, OR FOR ANY LOST OR IMPUTED PROFITS OR REVENUES OR COSTS ARISING FROM OR RELATED TO THE RENTAL REGARDLESS OF THE LEGAL THEORY UNDER WHICH LIABILITY IS ASSERTED AND REGARDLESS OF WHETHER OWNER HAS BEEN ADVISED OF THE POSSIBILITY OF ANY SUCH LIABILITY, LOSS OR DAMAGE.

47. **Owner's Limitation of Liability:** THE RENTER AGREES, ON BEHALF OF HIMSELF/HERSELF AND ANY PASSENGERS OR USERS OF THE RENTAL, THAT THEIR EXCLUSIVE REMEDY FOR ANY AND ALL CLAIMS OF DAMAGE OR LOSS RELATED TO USE OF THE RENTAL SHALL BE LIMITED TO THE TOTAL RENT PAID OR PAYABLE BY RENTER TO OWNER UNDER THIS AGREEMENT.
48. **Governance:** Except as otherwise provided in this document, if any provision contained in this document is in conflict with, or inconsistent with, any provision in any written or verbal agreements pertaining to this rental (including any online rental platform agreements or contracts), the provision contained in this document shall govern and control.

Renter Initials: _____

