

# Supplemental Rental and Rules Agreement

(3C6LRVBG5NE101857)

**Owners: River City RV Rentals LLC (210-716-9184)**

This supplemental rental and rules agreement will outline in considerable detail what is expected during your rental period. It may seem like a lot of information but we prefer to be up front and clear so there is no confusion or unrealistic expectations that may cause misunderstandings later. This agreement is a mandatory prerequisite to being allowed to use the RV during your rental period.

- 1. Training:** Before the start of your trip, it is required to complete a pre-rental orientation of the RV. This orientation will take about 1-2 hours, depending on any prior experience you have with a RV. It takes time to do a thorough and complete walkthrough, so please plan accordingly.
- 2. No Refunds for Early Returns:** If you return the RV early, we do not refund the unused days/time. This includes if you have been in a motor vehicle accident with the RV; however, if the MVA is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.
- 3. Fee for Late Returns:** A fee of \$50 per hour will be charged if the RV is returned later than the agreed upon time. If the RV is returned after dark or while owner is not home/unavailable, it will be checked in the next day, during daylight hours, and any applicable damages will be charged against your security deposit. Renter forfeits their right to complete a return walkthrough with owner if the unit is returned at a time different than indicated in line item #23. All drivers must be at least 25 years old and must be listed on the platform's rental contract when you pick up the RV. NO EXCEPTIONS.  
  
Example:           1-60 minutes late return \$50  
                          61-120 minutes late return will \$100
- 4. Travel Restrictions:** No travel is allowed on any non-paved roadways like logging roads, forest service roads, beaches, etc. Driving on a non-paved road inside a licensed RV park and unpaved parking lots are acceptable. Driving on unapproved roads will result in the forfeiture of your entire deposit.
- 5. Toll Roads, Red Light Cameras, Parking Tickets:** You are responsible to disclose any tolls, red light tickets or parking tickets to owners at the time you return the RV. Toll invoices are a major burden. If we receive any tolls, tickets or fees related to your rental, a \$70 administration fee plus the cost of the bill for EACH invoice will be charged to you. Responsibility for any traffic or parking violations will be transferred to you and you will be charged a \$70 administration fee. If you want to use toll roads, you are free to pay at the plazas or bring your own toll tags, just make sure no invoices or toll by plate, etc. mail comes our way or the \$70 administration fee, plus the bill will be applied. *Note: Most toll agencies are good to work with and will help you out if a mistake is made and you call them right away.*
- 6. Campground Reservations:** We are not responsible for campground reservations – including cancelations for COVID. All campground reservations must be made separately from your reservation with us, with the campground's reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this agreement. No refunds will be given for campsite reservation errors.

7. Mileage: There is no limit to mileage. We want you to enjoy your trip. However, you are expected to stay on course with your approved destination. If your trip changes you must get approval for the new destination by contacting the owner.
8. Awnings: We DO allow the usage of the exterior awning but advise using caution! This is for your own protection, because they are NOT COVERED by insurance, and they are very expensive to repair or replace if damaged. Damage to awnings, including damage while driving, any acts of nature, or negligence are 100% your responsibility and will exceed your security/damage deposit amount.
9. Fuel: The RV you are renting runs on **unleaded gas**. Failure to use the correct fuel will cause significant damage to the RV and you will be charged for all related damages and fees. You are responsible for all fuel charges. You are also responsible for re-fueling and any charges that may arise from running out of fuel. Roadside assistance may be of some help, but there is no guarantee. The RV must be returned with the same level of fuel present as the time of pickup/delivery, or \$10 per gallon will be charged to your security deposit for any necessary refueling.
10. Tires: The tires on the RV have been inspected and checked, along with all other parts, prior to your rental period, but if a tire has low pressure, you can refill it with air. We recommend having a professional garage add air if need. Too much air and speed are the biggest contributors to blowouts. There is no spare tire, in the rare event a flat tire/blowout occurs please call roadside assistance.
11. Rooftop Usage: We do not allow the use of the RV rooftop. Any evidence of rooftop usage (shoe prints, trash, sagging areas) will result in a complete loss of your entire security deposit. In the event the damage is more than your security deposit, you agree to be fully responsible for the total cost of repair.
12. Pets: Pets are *not* allowed. If any evidence of pet damages, *including pet urine or feces*, or pet hair, you will forfeit your entire security deposit, and you agree to pay any excess damage fees. (See Fees Addendum)
13. Propane: We do not track the propane usage. We will provide enough propane that is suitable for your length of trip. If you plan to use a large amount of propane, please fill the tank to your needed level. There is no reimbursement for your cost when filling the propane tank. You do not need to refill the propane tank before returning the RV.
14. Cassette Waste Tank: There should be nothing, including, but not limited to feminine napkins or tampons, diapers, tissues, napkins, etc. put into the toilet as this will cause it to become clogged and require an exceptional amount of cleaning to clear. You will be provided with rolls of RV safe toilet paper, and we ask that this is the ONLY thing put into the toilet. There is to be nothing other than sink or shower water put into the gray water holding tank. Any type of food particles put into the gray tank may cause a clog that will require extensive cleaning &/or repair to remove. **Use the outdoor shower for washing off sand, mud, etc.**

14a. The Cassette and grey tank must be emptied prior to return and valves left CLOSED, and the screw cap left ON. If tank levels do not read EMPTY on the control panel, you will be charged a \$150 dump fee. NO EXCEPTIONS.

**15. Cleaning:** We do NOT charge an up front cleaning fee. The RV must be returned with a clean interior and empty black and gray tanks. "Clean" means, as you received it or better – as shown in the trailer condition acknowledgement. If you return the RV dirty, you agree to pay a \$150 cleaning fee. Things like glitter, silly string, hair color, nail polish, etc can cause a lot of damage and should not be used in the RV.

15a. A Deep Cleaning Fee of \$300 will be assessed if RV is returned unclean AND requires more than a surface cleaning or any reconditioning.

**16. Smoking:** There is NO SMOKING allowed in the RV. If smoke (including cigars, pipes, vapes, drugs, etc.) is detected you will be charged a minimum fee of \$1500. NO EXCEPTIONS.

**17. Seatbelts:** The RV is equipped with 4 seatbelts. No passengers may travel in the RV without wearing a seatbelt.

**18. RV Refrigerator:** The RV refrigerator needs to be level to operate correctly. It is the renter's responsibility to ensure they are level when parked, to minimize risk for damage to the refrigerator. Any damage sustained by the refrigerator due to it being unlevel will be charged to the renter.

**19. CO and Propane Detector:** The detector is present for your safety. It is **battery operated** **Battery operated LP detectors occasionally need their batteries replaced. You can find spare batteries for the LP detector in the glovebox.** The Renter is responsible for changing the batteries if the detector starts to beep.

**20. Generator:** The use of the on board generator is included in your RV rental. You will be held responsible for the condition of the generator during the period of your rental. It must be returned in the same working condition as it was given to you. The generator is inspected between each rental. You will be responsible for replacing the generator if it is stolen or lost during the course of your rental period. You are responsible for the operation of the generator during your rental period. Please be mindful of appropriately using the generator. The generator only needs to be on when the RV is not plugged into a shoreline. Please turn off the generator when you are not at the RV. The RV does not take long to cool.

**21. NO DRUGS:** Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. If the RV is returned with any evidence of drug use or the transportation of drugs, it will result in law enforcement being called for a report and to collect the evidence.

**22. Odors/Cooking:** We do not allow anything that can create a strong smell in the RV that is difficult to remove, such as the long term storage or cooking of fish, bacon, deer, etc. These must be prepped/cooked outside the RV. If food/cooking odors are detected, you will be charged and agree to pay the Deep Cleaning Fee of \$300. There is an outside stove for your use (available upon request), if needed in the preparation and cooking of smelly food items. However, you need to provide your own camping size propane tank.

**23. Rental Period:** \_\_\_\_\_ at \_\_\_\_\_: \_\_\_\_\_ am/pm, until  
\_\_\_\_\_ at \_\_\_\_\_: \_\_\_\_\_ am/pm.

- 24. Damage/Minor Repairs:** Any damages/issues/problems/repairs need to be reported to us immediately. If a potential repair is minor, you may make the repair after consulting us. Do not repair anything until you've spoken to us about it. Replacement of defective parts and receipt must be brought back for reimbursement. If you purchase an item necessary due to an equipment failure (sewer or water hose, etc.) the item you purchased and the receipt must be surrendered upon return of the RV, if you want reimbursement. Should you make a repair without consulting us first, or without following written/oral instructions given, you assume liability for the repair and any subsequent repairs needed.
- 25. Renter Damages:** If the RV, inside or out, and/or ANY of its contents that were present at the time of pick up, including, but not limited to couches/chairs, beds/bedding, counters, walls, everything on the inventory list, etc., are damaged or lost during your rental period you are responsible for paying all damages, whether you were at fault or not, or if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc.). In case of an accident, theft or vandalism occurs, you are responsible for obtaining a police report, and notifying us immediately. (A documented thorough walk through will be completed, with renter present, at the time renter takes temporary possession) THE RENTAL PLATFORM (Outdoorsy, RV Share, etc) insurance policy does NOT cover interior damage or repairs. Damage to the interior of the RV is charged to the renter, via cash upon return or charged against your security deposit.
- 26. Driving Safety:** Driving an RV is not like driving a standard vehicle and requires your undivided attention. ONLY verified drivers may drive the RV – never allow a valet or camp host or anyone else who is not a verified driver drive or park the RV. Please remember that RV's are much taller than a standard vehicle and are not equipped to withstand an impact with a tree, low bridge/overpass etc. These types of impacts will result in damages totaling MORE than your security deposit - be aware of low clearance signs. All damages to the RV, including damage while driving (tree, low overpass, drive-throughs, etc.), are 100% your responsibility and will exceed your security/damage deposit amount. The dimensions of the RV are listed on the rental listing. **Never attempt going through a drive-through in the RV.**
- 27. Towing:** Towing is not allowed. No exceptions.
- 28. Appliances:** The air conditioning, radio, microwave, television, etc. are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. In case of any malfunction please contact us immediately for assistance and we will do our best to troubleshoot or attempt to have someone come to you for repairs.
- 29. Camper Abandonment/Owner Retrieval:** If for any reason you abandon the RV, you will be charged a \$3,000 fee for Abandonment and Retrieval - plus any applicable fees for ANY lost/missing keys or items/parts from the trailer. Abandonment means leaving the trailer with no intention of returning to it or delivering it back to owner/drop-off location, before the end date/time of your rental period. In the event you abandon the trailer without signing return documents, you agree to waive your right to dispute any claims due to damages, overages, or vandalism.
- 30. Lockout/Lost Keys:** In the event a lockout occurs you agree to pay .75 cents per mile, round trip, for owner to drive and unlock RV and a fee of \$50 PER missing key. If owner is enroute and key is found and RV is unlocked, you will only need to pay for mileage up to that point round trip. If no lockout occurs but a key is missing upon return of RV, you will be charged a \$50 fee PER key. If RV OWNER determines a locksmith is required for lockout/lost key service, the full locksmith cost is to be paid by the RENTER, at the time of service – locksmiths must be scheduled and approved by owner before work is done.

- 31. First Aid Kit:** There is a first aid kit provided. Please use what you need, should it become necessary – once it is opened, you own it & will be charged \$20 (replacement value). In the event you use anything in it, take the kit with you – as this is a personal and bodily fluid/pathogen related item, its not possible for us to pass it from renter to renter. SEPARATELY, there is a box of generic basic glovebox – use these if necessary, without fee.
- 32. Extra fees:** You may elect to add certain "extras" to your booking if you like. If you did not elect extra fees at the time of booking, such as the dump fee, etc., you can elect to have pay them at the time of pickup or have them deducted from your deposit. These elections should be noted on this form at the end.
- 33. GPS Tracking:** The RV has been equipped with a GPS tracking device for safety and must not be removed/unplugged for any reason. Failure to accurately report your destination or giving an arbitrary destination in order to attend a prohibited event will result in complete loss of your security deposit and you will be requested to return the RV to owner immediately, and NO refund will be granted for unused rental dates.
- 34. Personal Property:** Your personal property brought with you is your responsibility, and by signing this agreement, you release RV owner(s) from all claims for loss of, or damage to, your personal property, or that of any other person left/carried in or on the RV during your rental period and day of return.
- 35. Personal Injury:** You release the RV owner(s) from all claims for injury, including, but without limitation to, personal, bodily, or mental injury, as well as economic loss or damage to you, children, guests, or relatives during your rental period including return period.
- 36. Severability:** If any provision within this Supplemental Rules and Rental Agreement is determined to be invalid, void, or unenforceable judicially, the remaining provisions shall remain in full effect and force.
- 37. Modifications/Waivers:** No provision within this Supplemental Rules and Rental Agreement can be waived or modified for any reason except in a written document which the owner(s) signed.
- 38. Damages Above Security Deposit/Insurance Claims:** In the event there is any damage above the amount of your security deposit, you agree to pay the RV owner(s) any monies due and allow the rental platform company to charge your credit card on file for said charges, plus processing fees.
- 39. RV Return:** When RV is returned, you agree that it will be free from damages, cleaned, and tanks emptied. Once RV has been returned, the RV will not be allowed to be taken anywhere else and the rental period will be considered complete. (This is for insurance purposes) A preliminary walk through will be completed. Photos will also be taken by owner for reporting to rental platform &/or insurance. Once a thorough inspection has been completed by the RV owner, any fees for damages, cleaning, dumping, or any other charges will be deducted from your security deposit if applicable.

- 40. Credits:** There will be no refund/credit for any lost rental time for any issue(s) that arise beyond the owner's control. This includes, but is not limited to, flat tire(s), weather, any and all systems within the RV that were working at pickup (refrigerator, heater, LED lights, sound system, etc.), damages to any part(s) of RV whether the renter was at fault or not, or due to renter's or any guests' negligence.
- 41. Rental Period Extension:** If, for any reason, your rental period is extended beyond the original rental period dates, you agree that this document will also extend, be valid and enforceable for the entirety of your extended rental period.
- 42. Security Deposit:** Your security deposit will be refunded (by the rental platform) after the RV has been thoroughly inspected and no issues or damages have been found. Said inspection may take anywhere up to 72 hours post rental period
- 43. Boondocking/Dry Camping:** Camping without hookups (water, sewer, power) restricts the capabilities of the RV. You are limited to fresh water tank capacity, cassette & gray tank capacities, battery capacity and propane capacity. These things need to be recharged, refilled, dumped, etc. These things are the responsibility of the renter. We, as owners, take NO responsibility for limited capabilities and capacities due to dry camping/boondocking. Should you choose to dry camp/boondock, you take full responsibility and liability for the limited capabilities and capacities, and any unmet expectations due to use without hookups.
- 44. Value Agreement:** The renter agrees the replacement value of the RV is **\$98,000.00**.
- 45. Hold Harmless:** Renter agrees to hold harmless the owner of the rented RV, at all times, for all situations. Renter assumes all risk when renting RV, and owner cannot be held responsible for any accident, injury, loss of income, loss of life or loss of or damage to personal property. Owner assumes no liability for how the RV is used during the rental period. Furthermore, the renter agrees not to disparage the Owner of the RV in any manner at any time.
- 46. Fees:** The Renter agrees to not attempt to discharge any unpaid fees for damage, claims or other fees, assessed according to this agreement.
- 47.** This agreement serves as a supplement to the rental agreement, regardless of the rental platform (Outdoorsy, RV Share, etc) and supersedes all contradictory terms of the platform rental agreement, if any. This agreement also supersedes any contradictory terms and conditions listed on the rental platform.

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Renter Signature and Date

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Renter Printed Name

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Renter Address and Phone Number

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Owner Signature and Date

## SELECTION OF EXTRA FEES

Initial items you would like to add to your reservation.

\_\_\_ Cleaning fee: I do not want to clean the RV before return - \$150

\*\*\*Please note article #15 above\*\*\*

## FEES ADDENDUM

BY SIGNING THIS ADDENDUM AND ACCEPTING KEYS, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT, AND ANY ADDITIONAL COST, IF NECESSARY, WILL BE CHARGED TO YOUR BOOKING. BY SIGNING THIS, YOU ARE AUTHORIZING OUTDOORSY &/OR THE ACTUAL RV OWNER **RIVER CITY RV RENTALS** TO CHARGE YOUR CREDIT CARD ON FILE FOR YOUR RENTAL BOOKING.

WASTE TANKS NOT EMPTIED: **\$150** charge will be assessed if black and gray tanks are not emptied prior to return. (via your reservation OR per your deposit)

SMOKING IS STRICTLY PROHIBITED: **\$1500+** charge will be assessed if the smell of smoke is detected in the RV.

LATE RETURN: **\$50** per hour charge will be assessed if RV is returned later than agreed upon time.

PETS: Pets ARE NOT ALLOWED. Should any damage occurs and is evident that an animal caused the damage, you are responsible for costs related to damage including, but not limited to, urine or waste stains, claw/scratch/chew marks, damage to furniture. You will also forfeit your entire security deposit.

a. Any large amounts of pet hair left upon return will be subject to the Deep Cleaning Fee of **\$300**.

TOLL INVOICE: **\$70** charge will be assessed plus the cost of toll charge for EACH invoice received.

CLEANING: **\$150** charge will be assessed if RV is returned unclean or in a condition less than received.

DEEP CLEANING: **\$300** charge will be assessed if RV is returned unclean or in a condition less than received AND requires extensive amounts of effort to clean or recondition.

LOCKOUT: **\$50** charge will be assessed per key if lockout occurs in addition to .75 cents per mile for owner to come and unlock RV.

MISSING KEY(S): **\$150** charge will be assessed per each missing key(s).

ABANDONMENT/RETRIEVAL: **\$3,000** charge will be assessed if renter abandons RV at any location at any time during rental period which leads the RV owner to recover the RV, or if owner must retrieve the RV for any reason other than what has been discussed at time of booking.

**\*\*ALL ADD-ON FEES APPLIED TO YOUR SECURITY DEPOSIT WILL BE ASSESSED A PROCESSING FEE OF 15%.**

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Renter Signature and Date

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Renter Printed Name

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Owner Signature and Date

SAMPLE



### Waste Tanks Addendum

Most renters are not familiar with properly operating an RV's cassette and gray waste holding tanks and; and therefore, have many questions and concerns regarding this. This addendum is meant to act as a clear outline for your responsibility as a renter for properly using and dumping the waste tanks, and the fees if not done successfully. We will go into considerable detail during your pickup orientation and training regarding the proper dumping of these tanks to accommodate the walk though that is done at pick up. There are also step by step instructions in our renter's handbook inside the RV and we will also give you a copy of these instructions during orientation. By signing this waste tank addendum, you are agreeing that you have been taught how to dump the tanks and that you understand how to do it. (It is always ok to call or text us with questions for waste tank dumping or other issue during the course of your RV rental.)

**DO NOT EVER LEAVE THE CASSETTE OR GRAY TANK  
VALVES OPEN DURING USAGE!**

RV safe toilet paper will be provided, and we ask that this is the ONLY thing put into the toilet. No other items, including feminine napkins or tampons, diapers, tissues, paper towels, etc., should be put into the toilet or a clog may result.

There is to be NO food, or any other item, other than sink and shower water, placed into the gray tank. Any amounts of food particles may result in a clog that will require extensive cleaning to clear.

Waste holding tanks (Cassette and Grey) must be emptied prior to return and valves left CLOSED, and the screw cap left ON.

When you return the RV, the tank levels will be checked during our inspection and if the tank levels on the control panel do not read EMPTY, you will be charged a \$150 dump fee, NO EXCEPTIONS.

Please ensure tanks have been emptied and flushed, if necessary, and tank levels on the control panel read EMPTY prior to returning. Once the RV has been returned you will not be permitted to leave again with the RV.

**\*\*ALL ADD-ON FEES APPLIED TO YOUR SECURITY DEPOSIT WILL BE ASSESSED A PROCESSING FEE OF 15%.**

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Renter Signature and Date

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Renter Printed Name

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Owner Signature and Date

RENTER IS RESPONSIBLE FOR MAKING NOTE OF ALL EXISTING DAMAGE BELOW, BEFORE LEAVING WITH THE RV. Failure to list something constitutes the Renter's agreement that such damage did not exist at the time of pickup/delivery.

Interior:

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Exterior:

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Renter Signature and Date

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Renter Printed Name

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Owner Signature and Date

**Inventory List**

The following items were in the RV at time of checkout.

- First Aid Kit ----- \_\_\_\_\_
- Band-Aids ----- \_\_\_\_\_
- Couch cushions x 9----- \_\_\_\_\_
- Swing table ----- \_\_\_\_\_
- Privacy screens x 5 ----- \_\_\_\_\_
- Sliding door bug screen ----- \_\_\_\_\_
- Clean water hose ----- \_\_\_\_\_
- Water hose backflow adapter ----- \_\_\_\_\_
- 30 amp power cord ----- \_\_\_\_\_
- 30 amp power surge protector ----- \_\_\_\_\_
- Power adapter 30 amp to standard outlet --- \_\_\_\_\_
- Gloves ----- \_\_\_\_\_
- Tank drain hose x 1 ----- \_\_\_\_\_
- Wheel Chocks (upon request)----- \_\_\_\_\_
- Stackers (upon request) ----- \_\_\_\_\_
- Camp Stove (upon request) ----- \_\_\_\_\_
- Keys x 3 ----- \_\_\_\_\_ (1 electronic key fob, 1 fresh water tank, 1 cassette)
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Renter Signature and Date

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Renter Printed Name

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Owner Signature and Date